

INMATE TELECOMMUNICATIONS AGREEMENT
Addendum Number 3

This Addendum entered into the 7 day of June, 2019, between Catawba County and the Sheriff of Catawba County of the one part, hereinafter "Sheriff," and Pay Tel Communications, Inc. of the other part, hereinafter "Pay Tel," modifies the Inmate Telecommunications Agreement dated April 27, 2011 and Addendum 1 dated March 29, 2013; the Regulatory Compliance Amendment dated February 5, 2014; and Addendum 2 dated June 1, 2017 (hereinafter collectively referred to as the "Agreement").

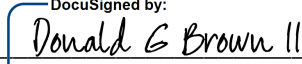
For and in consideration of the mutual promises and covenants contained herein, Pay Tel and Sheriff, parties to an existing Agreement, hereby agree to modify the Agreement as follows:

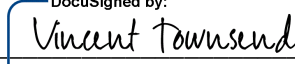
1. **3.1 TERM.** The current term ending June 30, 2019, will be extended three (3) years, to and including June 30, 2022. After the renewed term, this Agreement may be renewed for three (3) year terms upon the agreement of both parties. Section 3.1 of the Agreement is deemed amended consistent with the foregoing.
2. **4.0 Commissions.** Paragraph 4.1 is hereby replaced with the following: The commission payment shall be Sixty percent (60%) of gross billable local, IntraLATA intrastate and InterLATA intrastate revenues or \$27 per inmate based on the current month Average Daily Population, whichever is greater. This new rate becomes effective beginning the first full month of service following execution of this Addendum. Pay Tel will continue to provide a monthly statement summarizing calls, minutes and revenues generated by the inmate telephone system. Within thirty (30) days of occupancy of the new jail, Pay Tel will provide Sheriff with a one-time technology grant in the amount of \$2,500.
3. **5.0 Equipment and Services Provided by Pay Tel.** The following language is hereby added as paragraph 5.10:

5.10 Additional Technology. Pay Tel will provide Sheriff with one (1) portable video relay service device to be installed at the jail as directed by Sheriff.
4. Except as expressly modified by this Addendum, the provisions and conditions of the Agreement shall remain in full force and effect.

CATAWBA COUNTY, NORTH CAROLINA:

PAY TEL COMMUNICATIONS, INC.:

By:  (Seal)
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By: _____ (Printed)
Authorized Agent for Sheriff

By:  (Seal)
4CE8C105AFF54C8...
By: Vincent Townsend (Printed)

Date: _____

Date: 6/12/2019

Attest: _____

Attest: _____

Account Representative: Mary Marvin

Inmate Telephone Service
Contract Renewal Proposal for
Catawba County, North Carolina

February 18, 2019



Pay Tel Communications, Inc.
4230 Beechwood Drive
Greensboro, NC 27410

1-866-729-8352 ext. 321
Mary Marvin, Regional Account Manager

CONTRACT RENEWAL PROPOSAL

Pay Tel is pleased to offer Catawba County the following proposal for extending the existing inmate telephone service agreement. Our offer includes Pay Tel's on-going commitment to provide exceptional inmate phone service to Catawba County along with access to the latest advances in corrections technology.

Catawba County may choose from the following three options based on a **three year contract term** with the option to renew for subsequent term(s).

Option	One Time Technology Grant	Commission Percentage	Minimum Guarantee per Inmate per Month
1	\$0	60%	\$27
2	\$5,000	55%	\$25
3	\$10,000	53%	\$24

New Facility Incentive: Upon transitioning of inmates into the new facility, Pay Tel will provide Catawba County with an additional Technology Grant of \$2,500 in addition to the grants listed above.

Pay Tel will pay Catawba County the higher of the commission percentage shown or the Minimum Guarantee x the ADP each contract month.

NOTE: The exact local, state and federal taxes and mandated regulatory fees will be passed through to the consumer with no mark-up or additive.

Added Value Feature Cost

Service	Cost to Catawba County
<u>Video Relay Service for Hearing Impaired</u> 1 portable unit featuring service by Purple Communications	NONE

ADDED VALUE OPTION – VIDEO RELAY SERVICE

Pay Tel will provide a portable laptop configured to provide Video Relay Service at no charge to Catawba County.

Purple

The Federal Communications Commission is required by the Americans with Disabilities Act (ADA) to provide 24/7/365 Video Relay Services (VRS) to all deaf Americans so they can communicate through sign language interpreters to anyone in United States.

This free, public-use VRS is designed so that all telephones in the USA can talk to each other without barriers.

Who provides this service?

The general public who uses any telephone service pays a small fee each month to the Telecommunications Relay Service (TRS) Fund. The TRS Fund enables the FCC to contract with Purple Communications to serve as a public video relay services provider to all 50 states and USA territories. The FCC reimburses Purple with funding from the TRS Fund for providing sign language interpreters for each minute of VRS/interpreted calls. VRS calls are available in English or Spanish VRS.

What types of Purple Prison VRS calls are there?

Purple's Prison Videophones allow: point to point (deaf sign language user to another deaf sign language user) calls or a deaf user to call anyone with a telephone using Purple video sign language interpreters- "Purple VRS".

Who qualifies for this VRS service?

Any deaf inmate using sign language qualifies for this free, ADA-provided public-use VRS, so the inmate can call anyone using a Purple VRS prison videophone.

What is Purple's role?

Purple is a telephone company. Purple gets an allocation of local telephone numbers equipped for VRS use. Purple numbers automatically route each VRS call to Purple servers and a Purple ASL interpreter then becomes involved to interpret the calls through a video connection to the deaf users.

How does the VRS call work?

The deaf inmate dials a telephone number, and their videophone call will connect to a video interpreter or the other deaf videophone user on video (if it is a deaf to deaf call). When a deaf inmate calls a hearing person, the video interpreter will see the deaf inmate via a video connection, read the deaf inmate's sign language and interpret by voice for the hearing person during a VRS call.

How does Purple ensure the service is used properly?

Purple is required to certify deaf users, in order to be qualified for Purple VRS. Prisons will own the ADA telephone number and verify that it is being used by deaf inmates with sign language skills.

Tell me more about the Purple Interpreters?

Purple employs over one thousand qualified sign language interpreters in 19 call centers across the USA. The interpreters can interpret in both English and Spanish. They are available to interpret 24/7/365 days a year as required by FCC and ADA.

What about the unique needs of Correctional facilities?

Purple understands the needs of correctional industries by providing accessible deaf inmate videophones that conforms to standard correctional standards. Purple prison videophones utilize standard correctional standards such as:

- No in-bound calls
- No call history
- Ability to include call timer
- 911 button disabled
- Automatic admonishments available in ASL and Voice for VRS calls



THIS INSTRUMENT has been preaudited in the manner required by the Local Government Budget and Fiscal Control act as amended.

6/12/2019

Date

DocuSigned by:

Robert Miracle

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Robert Miracle, Chief Financial Officer
Account:

AS TO FORM:

6/10/2019

Date

DocuSigned by:

Debra Bechtel

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Debra Bechtel , County Attorney